As of 7/31/2006

## 110 - Office of Administrative Hearings

## **A001** Administrative Hearings

Statewide Result Area: Strengthen government's ability to achieve results efficiently and

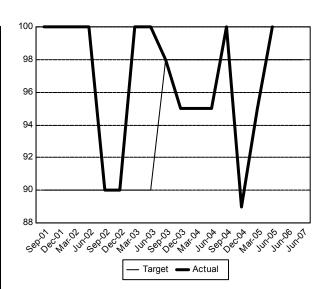
effectively

Statewide Strategy: Support democratic processes and government accountability

## **Expected Results**

Percentage of randomly selected cases meeting or exceeding U.S. Department of Labor quality standards for unemployment insurance benefits hearings and decisions

| Biennium | Period  | Target | Actual | Variance |  |  |
|----------|---------|--------|--------|----------|--|--|
| 2005-07  | 8th Qtr | 98%    |        |          |  |  |
|          | 4th Qtr | 98%    |        |          |  |  |
| 2003-05  | 8th Qtr | 98%    | 100%   | 2%       |  |  |
|          | 7th Qtr | 98%    | 95%    | (3)%     |  |  |
|          | 6th Qtr | 98%    | 89%    | (9)%     |  |  |
|          | 5th Qtr | 98%    | 100%   | 2%       |  |  |
|          | 4th Qtr | 98%    | 95%    | (3)%     |  |  |
|          | 3rd Qtr | 98%    | 95%    | (3)%     |  |  |
|          | 2nd Qtr | 98%    | 95%    | (3)%     |  |  |
|          | 1st Qtr | 98%    | 98%    | 0%       |  |  |
|          |         |        |        |          |  |  |



Percentage of unemployment insurance benefits cases completed within 45 days of the date the appeal was filed

| appear was mea |         |        |        |          |  |  |  |
|----------------|---------|--------|--------|----------|--|--|--|
| Biennium       | Period  | Target | Actual | Variance |  |  |  |
| 2005-07        | 8th Qtr | 85%    |        |          |  |  |  |
|                | 4th Qtr | 85%    |        |          |  |  |  |
| 2003-05        | 8th Qtr | 85%    | 86.8%  | 1.8%     |  |  |  |
|                | 7th Qtr | 85%    | 87.5%  | 2.5%     |  |  |  |
|                | 6th Qtr | 85%    | 87.4%  | 2.4%     |  |  |  |
|                | 5th Qtr | 85%    | 90.3%  | 5.3%     |  |  |  |
|                | 4th Qtr | 85%    | 86.6%  | 1.6%     |  |  |  |
|                | 3rd Qtr | 85%    | 86.6%  | 1.6%     |  |  |  |
|                | 2nd Qtr | 85%    | 87.9%  | 2.9%     |  |  |  |
|                | 1st Qtr | 85%    | 90.9%  | 5.9%     |  |  |  |

